

Sponsored by :



IBAR GENERAL ASSEMBLY November 29th, 2023









Marco Troncone Chief Executive Officer Aeroporti di Roma











Mark De Laurentiis



Stefania Tomasini



Alberto Casamatti

ENAC

Director of the Passenger Rights Protection Department ΙΑΤΑ

Regional Manager Ground Operations & Campaign Manager Southern Europe **Air Dolomiti**

General Manager Operations & Accountable Manager

ITALIAN BOARD AIRLINE REPRESENTATIVES



Alessandro Fonti President AICALF Associazione Italiana Compagnie Aeree Low Fare







Robert Chad

Area Manager France, Belgium, The Netherlands & Southern Europe

IATA – International Air Transport Association







Carlo De Ruvo President CONFETRA Confederazione Generale Italiana dei Trasporti e della Logistica







The «CARO-VOLI» saga



ANSA : Minister Urso summons the airlines , sets up working group on the «CARO-VOLI» !!!

ANSA : CARO-VOLI -According to the Antitrust Authority there is no proof of any cartel agreement amongst airlines



Much ado for nothing ?

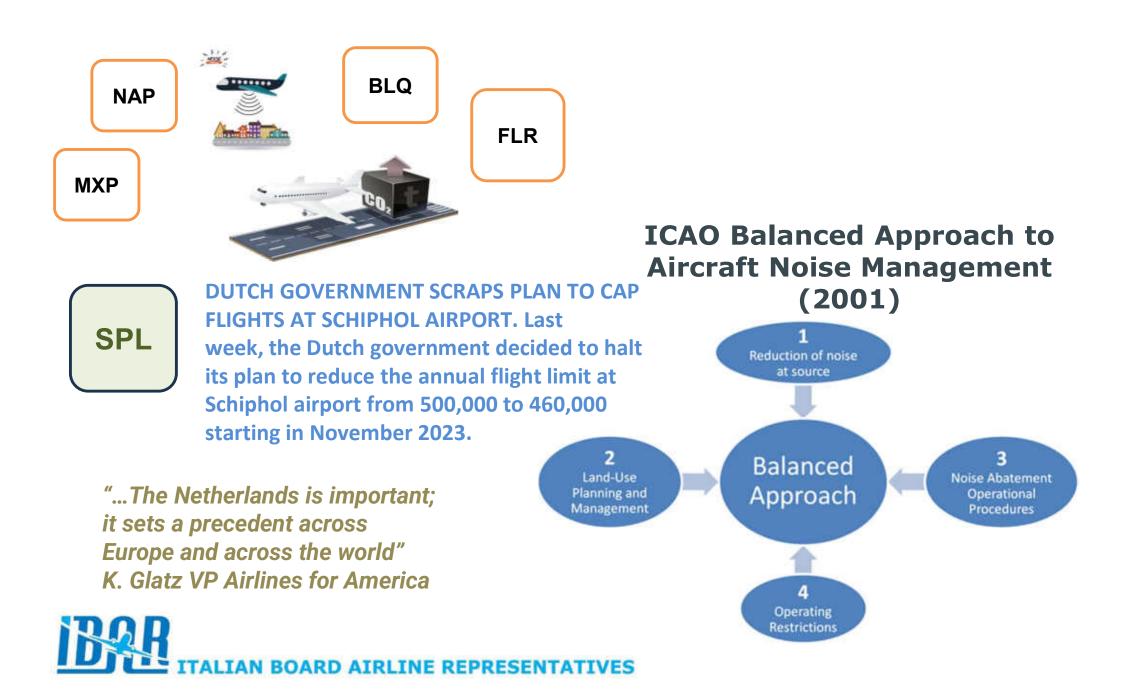
The «CARO-VOLI» saga /2

IATA – A4E – IBAR

- Since 1993, to the benefit of both operators and consumers, the EU Regulatory framework provides for full pricing freedom.
- Air links to/from the <u>islands</u> can be efficiently <u>supported</u> <u>by the State</u> through <u>discounted fares</u> for residents and selected passenger categories (Spanish example works well).
- Discounted fares tend to trigger higher demand thus generating <u>more opportunities</u> for the operators and more choice for the consumers.



THREATS OF OPERATING RESTRICTIONS



The National Airport Plan – IATA & IBAR comments

- Market Power of Airports and ATM Service Providers should be mitigated
- □ Airport costs should be reasonable and serve the public interest.
- Passengers and airfreight operators chose their origin and destination airports, and not viceversa.
- □ Airport networks can exercise a significant power upon airlines and passengers with risk of monopolisitc behaviours.
- □ Support for long-haul services should be non-discriminatory.
- □ Commercial incentives paid out by the airports should come exclusively from the commercial till (as per new ART Model).
- Green» investments for the modernization and digitization of airport infrastructures should be publicly funded.
- □ Escalation of high speed rail links with the airports is overdue.



Alternative Dispute Resolution

APR23: CONCILIAWEB, the IT Platform set up by ART for the management of passenger claims and complaints (EU Reg. 261/2004) goes live.

OCT23: In the first six months of CONCILIAWEB operation: 6000 claims received, Out of which: 97% concerning air transport, Out of which : 80% submitted by lawyers

Proposed actions (1Q 2024)

- Communication campaign to inform passengers that access to ADR is a right by law, and should be free of charge
- Webinar to allow the Carriers to share their experiences



HANDLING LIMITATION AT FIUMICINO

SEP23 : The result of the bidding procedure to award the **3** ground handling licenses is made public :

- **1.** Avia Partner
- 2. Airport Handling
- **3. Aviation Services**

4. Swissport

- Swissport has submitted a recourse to the Lazio Administrative Tribunal against the above result
- □ Six airlines have appealed before the State Council to denounce the disregard of important EU principles, primarily :
- a. The inexistence of an open ground handling market
- b. The lack of a meaningful consultation with the users
- c. The absence an economic impact analysis
- d. The lack of appraisal by the Regulator

ITALIAN BOARD AIRLINE REPRESENTATIVES

IBAR – The daily activities - external

Participation in public events





Trasporto aereo, le compagnie contro il decreto del governo: "Misure punitive"





Trasporte compagni decreto d "Misure p



La inde delle associazioni di astitute "Nieme în continues con la normalica curigioi"

> Advocacy letters





Ego. On: Gankason Reports Vice Metallis dals the astronaut a on: Frequent experience is growing with gate of

> One-to-one meetings



Participation technical working groups, roundtables and public consultations public consultations







The impact of air transport on the Italian GDP and employment







ITALIAN BOARD AIRLINE REPRESENTATIVES

Our ever-wider audience

DITALIAN BOARD AIRLINE REPRESENTATIVES



Talent acquisition



After COVID, Manpower & qualified Human Resources have been somewhat difficult to (re)attract.

Action Proposal : IBAR to work together with other Air Transport and HR Management Associations to familiarize young talents with the many career opportunities offered by our industry at large.

IBR ITALIAN BOARD AIRLINE REPRESENTATIVES

Thank you all for your attention

Happy New Year festivities, see you in Milan in 2024 !

