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## **IBAR GENERAL ASSEMBLY November 29th, 2023**









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#### **Robert Chad**

Area Manager France, Belgium, The Netherlands & Southern Europe

**IATA – International Air Transport Association** 







Carlo De Ruvo President CONFETRA Confederazione Generale Italiana dei Trasporti e della Logistica







## The «CARO-VOLI» saga



ANSA : Minister Urso summons the airlines , sets up working group on the «CARO-VOLI» !!!

ANSA : CARO-VOLI -According to the Antitrust Authority there is no proof of any cartel agreement amongst airlines



Much ado for nothing ?

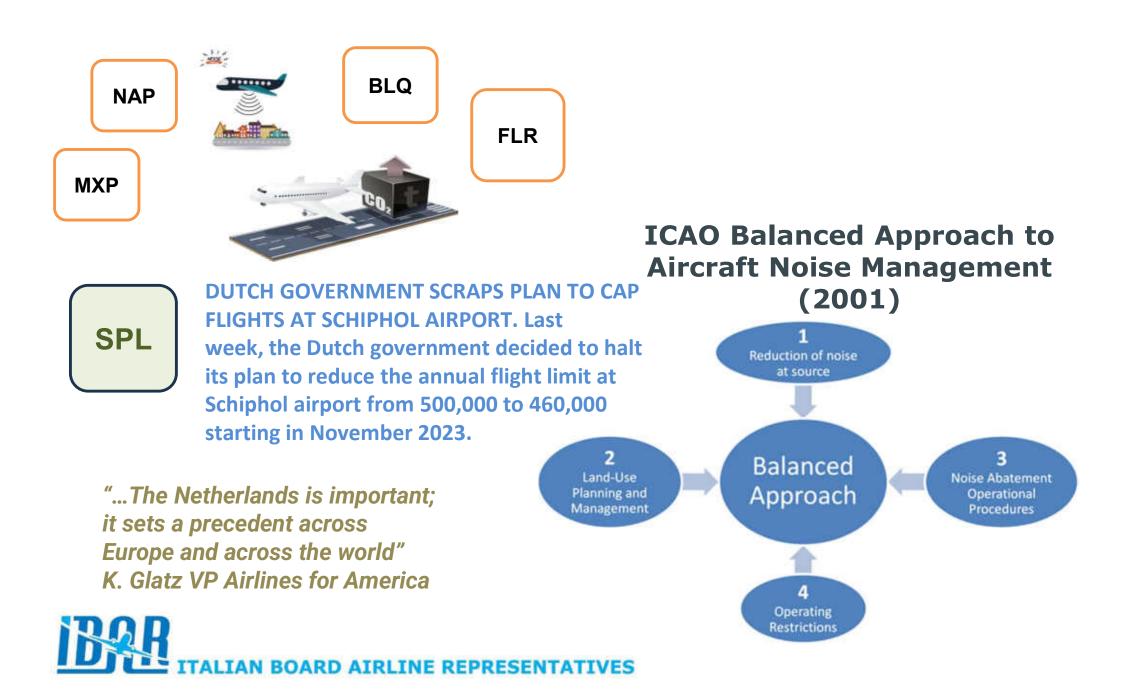
## The «CARO-VOLI» saga /2

## IATA – A4E – IBAR

- Since 1993, to the benefit of both operators and consumers, the EU Regulatory framework provides for full pricing freedom.
- Air links to/from the <u>islands</u> can be efficiently <u>supported</u> <u>by the State</u> through <u>discounted fares</u> for residents and selected passenger categories (Spanish example works well).
- Discounted fares tend to trigger higher demand thus generating <u>more opportunities</u> for the operators and more choice for the consumers.



#### **THREATS OF OPERATING RESTRICTIONS**



**The National Airport Plan – IATA & IBAR comments** 

- Market Power of Airports and ATM Service Providers should be mitigated
- □ Airport costs should be reasonable and serve the public interest.
- Passengers and airfreight operators chose their origin and destination airports, and not viceversa.
- □ Airport networks can exercise a significant power upon airlines and passengers with risk of monopolisitc behaviours.
- □ Support for long-haul services should be non-discriminatory.
- □ Commercial incentives paid out by the airports should come exclusively from the commercial till (as per new ART Model).
- Green» investments for the modernization and digitization of airport infrastructures should be publicly funded.
- □ Escalation of high speed rail links with the airports is overdue.



## **Alternative Dispute Resolution**

**APR23:** CONCILIAWEB, the IT Platform set up by ART for the management of passenger claims and complaints (EU Reg. 261/2004) goes live.

OCT23: In the first six months of CONCILIAWEB operation: 6000 claims received, Out of which: 97% concerning air transport, Out of which : 80% submitted by lawyers

#### Proposed actions (1Q 2024)

- Communication campaign to inform passengers that access to ADR is a right by law, and should be free of charge
- Webinar to allow the Carriers to share their experiences



## HANDLING LIMITATION AT FIUMICINO

**SEP23 :** The result of the bidding procedure to award the **3** ground handling licenses is made public :

- **1.** Avia Partner
- 2. Airport Handling
- **3. Aviation Services**

#### 4. Swissport

- Swissport has submitted a recourse to the Lazio Administrative Tribunal against the above result
- □ Six airlines have appealed before the State Council to denounce the disregard of important EU principles, primarily :
- a. The inexistence of an open ground handling market
- b. The lack of a meaningful consultation with the users
- c. The absence an economic impact analysis
- d. The lack of appraisal by the Regulator

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#### **IBAR – The daily activities - external**

Participation in public events





Trasporto aereo, le compagnie contro il decreto del governo: "Misure punitive"





Trasporte compagni decreto d "Misure p



La inde delle associazioni di astitute "Nieme în continues con la normalica curigioi"

> Advocacy letters





Ego. On: Gankason Reports Vice Metallis dals the astronaut a on: Frequent experience is growing with gate of

> One-to-one meetings



Participation technical working groups, roundtables and public consultations public consultations







#### The impact of air transport on the Italian GDP and employment







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#### **Our ever-wider audience**

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## **Talent acquisition**



After COVID, Manpower & qualified Human Resources have been somewhat difficult to (re)attract.

Action Proposal : IBAR to work together with other Air Transport and HR Management Associations to familiarize young talents with the many career opportunities offered by our industry at large.

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## Thank you all for your attention

# Happy New Year festivities, see you in Milan in 2024 !

